Patient Care Technician
Messaging Guide

What PCTs LOVE

1. Making a positive difference for our patients
2. Educational opportunities and career growth
3. Team
4. Core values and culture

What PCTs find Challenging

1. High workload / responsibility
2. Compensation / pay
3. Long hours / schedule
4. Lack of recognition*

*according to engagement survey

Overall

1. Making a positive difference for our patients
2. Educational opportunities and career growth
3. Team
4. Core values and culture
1. High workload / responsibility
2. Compensation / pay
3. Long hours / schedule
4. Lack of recognition*

Previous Experience

1. Making a positive difference for our patients
   “I worked as an MA in an Urgent Care. Hurry up, get
   them in, and send them out! NEXT! At DaVita I know
   my patients and have a professional relationship with
   them.”
2. Core values and culture
3. Educational opportunities and career growth
1. Difficult patients
   “There are difficult patients and you have to
   learn how to approach them, don’t take it
   personally, we all have bad days.”

No Experience

1. Making a positive difference for our patients
2. Core values and culture
3. Educational opportunities and career growth
1. Difficult patients
2. Compensation / pay

DaVita Benefits

STAR training classes
9-10 week classroom and hands on training to get you ready to become the best patient care technician

Education assistance and license reimbursement
$3,000 tuition reimbursement and potential $25,000 scholarship opportunity

Career path options (clinical & corporate)
Did you know our VP of Nursing started as a PCT?
careers.davita.com